

24 March 2020

Dear Customer,

RE : Business Interruption – Service Guarantee

Sometimes it takes reminding of how far we have come to give us the courage to keep going.

Q-Photo is a second generation family business that was established in 1984 and we have weathered a few storms since then. We have business interruption contingency planning in place.

I can personally guarantee that every order that we receive through our website platforms and app will be printed. At this stage I can not confirm delivery dates but I personally can assure each and every customer that we will deliver on our promises, which is what we are known for.

All online orders that are received through our websites and app are safely stored on 100 % secure servers off site. Payment data is encrypted and completely safe. Our famous money-back quality guarantee still stands and always will.

Our client care call center is built on cloud technology and fully operational with call center agents working from home so reach out when you need to <https://www.qphoto.co.za/contact>

We've got some great ideas for you to keep busy and enjoy this time with your family. Make new memories or celebrate and relive the old ones, it's all about staying together. Celebrate everyday moments, special milestones and life's experiences.

So many moments are on our devices or social media accounts and we simply scroll on, amazing moments, special treasures that we forget or don't share.

So print those special moments that keep us together and let them shine on

Yours in print,



Liezel Geysler
Managing Director

MANAGING DIRECTOR : LIEZEL GEYSER

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